

selamatbercuti.com 

10H7M

ITALY SWISS EASTERN EUROPE

MILAN - ZURICH - RHINE FALLS - INNSBRUCK - NEUSCHWANSTEIN
ZUGSPITZE - MUNICH - NUREMBERG - PRAGUE



FIESTA11
Melancong Mega

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21 JUN 2024

02 OCT 2024

HARI 1 KUALA LUMPUR - DOHA - MILAN

MOB

Berkumpul di Lapangan Terbang Antarabangsa Kuala Lumpur (KLIA1) untuk menaiki penerbangan ke Milan melalui Doha.

HARI 2 DOHA - MILAN

MM

- Tiba di Lapangan Terbang Antarabangsa Prague.
- Aktiviti bebas untuk semua tetamu meneroka bandar Milan dengan sendiri.

Bermalam di Milan

HARI 3 MILAN - LAKE COMO ZURICH

SP,MM

Lawatan di **Milan**:

- Melawat **Milan Cathedral**, sebuah gereja binaan Gothic yang menjadi ikon kota ini dengan all - acces ticket ke semua kawasan Duomo. Ciri paling unik dimana tetamu boleh melihat pandangan panoramic bandar ini dari atas bumbung gereja tersebut.

Lawatan di **Como**:

- Melawat tasik yang paling popular di Italy iaitu **Lake Como** yang terletak dikaki banjaran Alps dan juga dikelilingi oleh gunung yang sangat cantik.

Bertolak menuju ke Zurich dan daftar masuk hotel.

HARI 4 ZURICH - RHINE FALLS INNSBRUCK

SP,MM

- Aktiviti bebas di sekitar Zurich City seperti membeli-belah di jenama mewah seperti Louis Vuitton, Gucci, Prada, Dior atau jenama Switzerland sebelum meneruskan perjalanan ke Air Terjun Rhine.
- Melawat kawasan air terjun terbesar di Eropah iaitu **Rhine Falls** yang setinggi 75 kaki dan dianggarkan berusia 15,000 tahun. Tetamu pastinya tidak akan melepaskan peluang menikmati pemandangan air terjun selebar 150m ini yang dikelilingi dengan bangunan Worth Castle dan Laufen Castle di sekitarnya.

Menuju ke Innsbruck untuk makan malam dan daftar masuk hotel



HARI 5 INNSBRUCK - ZUGSPITZE NEUSCHWANSTEIN - MUNICH

SP,MM

Lawatan di **Innsbruck**:

- Photo stop di **Old Town Innsbruck** dimana bandar yang dikelilingi pergunungan Austria Alps dan mengunjungi mercu tanda Innsbruck yang paling terkenal ialah **Goldenes Dachl**, "bumbung emas kecil", dihiasi dengan 2,657 jubin tembaga yang berkelauan di bawah sinar matahari.

Lawatan di **Zugspitze**:

- **Menaiki Cable Car** menuju ke puncak tertinggi di Jerman dan menyaksikan pemandangan panorama landskap Alpine yang indah berketinggian 2,943 meter.

Lawatan di Schwangau:

- Photo stop di **Marie Bridge** sebuah jambatan gantung yang merupakan lokasi terbaik untuk melihat pemandangan penuh Neuschwanstein Castle yang menakjubkan.
- Tetamu akan dibawa masuk melawat ke **Neuschwanstein Castle** yang terletak di atas bukit dan keindahan seni bina istana ini telah menjadi sumber ilham kepada rekabentuk Sleeping Beauty Castle di Disneyland. Tetamu akan berpeluang melihat ruang makan, kamar dan dewan diraja yang dipenuhi dengan ukiran-ukiran yang hebat.

Makan malam dan daftar masuk hotel. Bermalam di Munich.



HARI 6 MUNICH - OUTLET - NUREMBERG

SP,MM

Lawatan di **Munich**:

- Tetamu akan dibawa ke **Designer Outlet Ingolstadt Village** dan diberi masa bebas untuk membeli belah jenama terkemuka pilihan. Bertolak ke Nuremberg untuk makan malam serta daftar masuk hotel.

HARI 7 NUREMBERG - PRAGUE

SP,MM

Lawatan di **Nuremberg**:

- Melawat bandar kelahiran Albrecht Dürer yang dianggap sebagai artis Renaissance Jerman yang paling hebat iaitu Nuremberg. Bersiar-siar di **Nürnberg Hauptmarkt** yang ikonik, mengagumi keindahan bersejarah **Gereja St. Sebaldus** serta bangunan zaman pertengahan yang mempesonakan.
- Mengunjungi **Nuremberg's castle** yang merupakan symbol imperial yang telah lama berdiri sejak zaman pertengahan 1050.
- Bertolak menuju ke Prague dan makan malam sebelum daftar masuk.



Lawatan di **Prague**:

- Melawat **Prague Castle**: Istana abad pertengahan terbesar di dunia. Antara tarikan utama di dalam kompleks istana ini adalah **St. Vitus Cathedral**, **Old Royal Palace** yang pernah menjadi tempat raja ditabalkan, **St George`s Basilica** serta **Daliborka Tower** yang dahulunya digunakan sebagai menara tinjau kawalan dan penjara. Berjalan di **Golden Lane** dimana terletak rumah berwarna warni kepunyaan pegawai istana, orang suruhan dan tukang emas pada zaman dahulu.
- **Old Town Square**: Menyaksikan keunikan **Menara Astronomical Clock** yang dibina pada tahun 1410 serta **Monument Jan Hus** iaitu ahli falsafah yang berpengaruh di Prague.
- Bersolat di **Mosque Černý Most**.
- Masa bebas di **Wenceslas Square** yang meriah dengan kafe, restoran, kedai cenderamata terutamanya berasaskan kaca Bohemian Glass.

Makan malam sebelum pulang ke hotel. Bermalam di Prague.

- Masa bebas sebelum menaiki penerbangan pulang ke Kuala Lumpur transit di Doha.

Tiba di Lapangan Terbang Antarabangsa Kuala Lumpur (KLIA).



HOTEL PENGINAPAN

LOKASI	BIL MALAM	NAMA HOTEL
Milan	01	3*Hotel Best Western atau setaraf
Zurich	01	3*Hotel Holiday Inn Express atau setaraf
Innsbruck	01	3* Hotel Meininger atau setaraf
Munich	01	3* Hotel Holiday Inn Express Easy atau setaraf
Nuremberg	01	3* Hotel NH atau setaraf
Prague	02	3* HotelDuo atau setaraf

PENERBANGAN



HARI	PESAWAT	SEKTOR	ETD	ETA
01	QR 0853	KUL - DOH	2025	2245
02	QR 0123	DOH - MXP	0145	0655
08	QR 0292	PRG - DOH	1605	2255
09	QR 4991	DOH - KUL	0150	1440

JADUAL HARGA

TIER	ADULT SINGLE	ADULT TWIN	CHILD TWIN	CHILD W/ BED	CHILD NO BED
NORMAL	12,640	10,840	9,940	9,140	7,440
WE NORMAL	12,590	10,790			
PROMO	12,190	10,390	9,490	8,690	6,990
WE PROMO	12,140	10,340			

PAKEJ TERMASUK

- Tiket penerbangan pergi-balik kelas ekonomi dan elauan bagasi – 30kg seorang
- Penginapan 7 malam yang selesa di hotel bertaraf 3* / 4* (rujuk senarai hotel ditawarkan)
- Makanan sesuai Muslim seperti yang terdapat di dalam aturcara.
- Pengangkutan bas persiaran yang selesa dan lawatan seperti aturcara.
- Tiket masuk ke tempat lawatan: Zugspitze with Cable Car, Prague Castle dan Neuschwanstein Castle
- Tip kepada pemandu pelancong dan kapten bas persiaran.
- Diringi ketua rombongan sekiranya kumpulan melebihi 15 orang.
- Percura edisi beg kembara khas (kecuali bayi) Wan Vacation Sdn Bhd.

PAKEJ TIDAK TERMASUK

- Insurans kembara (travel insurance) – sila hubungi kami bagi khidmat nasihat dan pembelian premium insurance kembara yang sesuai.
- Surcay tambahan kepada harga yang ditawarkan ketika waktu perayaan, puncak dan cuti sekolah (sekiranya ada dinyatakan di dalam waktu perlepasan)
- Servis tambahan di hotel seperti dobi, snek dan mini bar dan perkhidmatan porter sekiranya tidak disediakan.
- Makan minum, tiket lawatan dan lawatan lain selain dari yang dinyatakan di dalam aturcara.
- Bayaran tambahan bagi lebihan had bagasi yang dibawa.
- Perkara lain selain dari yang dinyatakan di dalam aturcara dan pakej termasuk.

LAIN - LAIN

Wan Vacation Sdn Bhd **berhak melakukan sebarang **perubahan** pada aturcara perjalanan yang disebabkan oleh keadaan yang tidak dijangka, terutamanya semasa tempoh **‘peak season’** atau dalam kes **‘force majeure’**.

GROUP TOURS & SERIES GROUPS TERMS & CONDITIONS

The purchase of Group Tours & Series Group Tours offered by **Wan Vacation Sdn Bhd** branded as **selamatbercuti.com** ("WWSB") constitutes a contractual agreement between you (also referred to as "Tour Member") and WWSB, and represents your acceptance of WWSB's Terms & Conditions as outlined below.

Tour Member is required to carefully read and understand these conditions prior to confirm your booking. Tour Member warrants that you are authorized to accept WWSB's Terms & Conditions on your behalf and on behalf of all the passengers booked and confirmed by you and named in your tour confirmation. These Terms and Conditions are as follows: -

1. Tour or Package Price Includes

- Where applicable, a return Economy or Business Class Flight Air Ticket which is non-refundable and non-reroutable including Airport Taxes, Fuel Surcharges and other relevant charges imposed by relevant governmental authorities, unless specified otherwise.
- Accommodation and Meals as specified in the Tour Program.
- A child below the age of two (2) years old at the point of flight departure date, is classified as an infant and tour fare will be charged only for the air component or air fares plus relevant taxes, where applicable.
- The air component or air fares varies from airlines to airlines and will be quoted when requested.

2. Tour Price Excludes

- Exclusions from Tour Price varies from packages and products. These exclusions could be referred to the "Package Price Does Not Include" Section of each program. WWSB is only acting as an agency to collect these charges and therefore is subjected to the Terms and Conditions of the respective authorities.

3. Accommodation

- Accommodation is based on half twin share for adults unless Tour Member specifically requested for Single or Triple Occupancy.
- Child fare is based on either with or without extra bed in which case the extra bed may be an additional bed or a roll away as determined by the hotel in accordance to their policy which the Tour Member have agreed to concur.
- Child fare is for children aged from 02 – 11 years of age from the date of departure and will be sharing as a third person in a twin or double bed room of two (2) adults. In general, the age of the child as applied 2 – 11 years applies to most countries but however, where it differs, WWSB will notify the Tour Members through its general publication or Tour Program.
- Where a child is sharing a room with one (1) adult, such condition is deemed as the child fare being calculated as an adult rate or Child Twin Share Basis.
- Single Supplement charge will apply for Tour Member traveling alone in a group. Where requested by Tour Member, WWSB will assist to couple the Tour Member but shall not be responsible if such arrangement are not possible. Any cancellation of confirmed booking by Tour Member resulted from the inability to pair the Tour Member, cancellation charges as stipulated in clause 7 of this term will be enforced.
- Where the name of hotel is indicated in the tour program, WWSB shall endeavour to use its best effort to secure the specified hotel unless for reasons of unavailability or security, an alternate hotel within the same classification shall be confirmed. WWSB shall not be held liable for the change of hotel.

4. Request for Extension / Deviation

- Request for Extension & Deviation from the original flight planned or date of travel is subjected to the Airlines Ticket Restrictions, Terms & Conditions and the applicable charges or additional fares.
- Tour Members is to ensure that such request is made and agreed prior to the confirmation of tour booking.
- In the event the tour booking is made and deposits have been paid, the cancellation of the Tour Booking resulted from the failure to arrange the Extension and/or Deviation, the Cancellation Policy as per Section 7 of this Terms & Conditions shall apply.
- Any extension and / or deviation is at the request of the Tour Member shall be at the Tour Member's sole responsibility and WWSB shall not be held responsible for any inconvenience caused or additional cost incurred resulted from the extension and/or deviation.

5. Booking Fees

- WWSB may participate in Travel Fairs such as Matta Fairs and / or any other events organised by WWSB, the airlines or affiliates.
- A non-refundable booking fee will be collected during these events as scheduled below.
- The amount paid through Booking Fees would be lessen from the amount due for Deposit Payments.

Products	Package Price (Per Person Basis)	Booking fees (Per Person Basis)
All Products (Except Air Tickets)	Below RM 5000	RM 200
	RM 5000 - RM 7000	RM 250
	RM 7000 and above	RM 300
Air Tickets	Any amount	Full Payment

6. Deposit & Full Tour Payments

- Tour Member must ensure that Deposits are paid upon receiving the Tour Confirmation and in accordance to the schedule below.
- Deposits & Full Payments is non-refundable unless cancelled in accordance to the schedule and period as per clause 7.

Package Price	Deposit	Payable Deadline	Full Payment Deadlines	Refund	Admin Charges
Below RM 1999	RM500	5 working days after booking is confirmed 2.	Full payment deadline is minimum 45 days before departure. Confirmation within 45 days before departure, full payment deadline is 3 days after booking is confirmed	RM 250	RM 250
RM 2000 – RM 3999	RM700			RM 350	RM 350
RM 4000 – RM 5999	RM1,000			RM 500	RM 500
RM 6000 – RM 7999	RM1,500			RM 750	RM 750
RM 8000 & Above	RM2,000			RM 1,000	RM 1,000

7. Cancellation, Cancellation Fees & Refunds

- Cancellation of Tour Booking could arise under the following circumstances :
 - By failure to abide to the stipulated full payment deadline imposed by WWSB as per clause 6 of this Terms and Conditions.
 - By Tour Member.

Notice for cancellation of Tour Booking by Tour Member must be made in writing or email to avoid any miscommunication. The date where the notice is received by WWSB will be the basis for the calculation of penalty charges.
- In the event if cancellation is done 60 days or more before the departure date, the deposit will be refunded less the stipulated administrative charges. (Please refer item 6 referenced to the Admin Charges)
- Where refund is eligible, the processing period by WWSB will be within 60 days from the date of the refund request.
- All deposits and full payments made are non-refundable beyond the Cancellation Period. Exceptions are as follows.
 - Death
 - Hospitalization
 - Medical Reasons – Accompanied by Letter from Hospital (Letters from General Practitioners are not acceptable)
- Exceptions as per Clause 7(d) is subjected to the sole approval from WWSB which highly depended on the airlines and relevant suppliers and such refund, if approved, may differ from the amount Tour Member have paid.

Period	Cancellation Charges	Notes
60 days or more prior to departure	Refund of Deposit	Refund subject to the applicable administration fees.
45 – 60 days before departure	Forfeiture of deposit	n/a
21 – 44 days before departure	50% of tour fare	
15 – 20 days before departure	75% of the tour fare	
Below 15 days before departure	100% of the tour fare	

8. Flight Timing and On Time Performance

- Flight timings and schedules are not guaranteed and do not form part of the contract. All flight schedules is subjected to change or cancellation by the Airlines or Regulatory Body of the country. WWSB shall use its best effort to re arrange the Tour or flight enabling the Tour Member to proceed with the Tour.
- Pursuance to item 8(a), WWSB shall not be held liable or responsible for any cancellation or additional charges resulted from such change or cancellation of the flight schedule by the Airline or Regulatory Body.

9. Cancellation of Groups & Series Groups Tours and Its Effects

- Cancellation of the entire Group or Series Tours is possible by either WWSB and / or the Tour Member. Details that encompass such cancellation are as follows.
 - Force Majeure - Act of God & War.
 - Strike, Riot, Civil War or Coup
 - Insufficient number of passengers to form a minimum group size of 20 passengers.
- Further to Clause 9 (a) (i) and (ii), it is agreed that the cancellation of Group or Series Groups will be dependent on the official notices issued for travel restriction by The Malaysian Ministry of Foreign Affairs (herein referred to as "Wisma Putra").
- Further to Clause 9 (b), upon the confirmation and the issuance of the notice by Wisma Putra, WWSB shall offer the Tour Member an alternate destination or process for refund. Where the Tour Member opted for Refund, it is hereby agreed that the processing time for such refund will be within 60 days.
- Cancellation of Group or Series Group further to Clause 9 (a) (iii), WWSB shall refund to Tour Member the Tour Price Paid.
- If the cancellation is being requested by Tour Member for incidents occurred as per Clause 9 (a) (i) and (ii) without the official travel restriction notification issued by Wisma Putra, WWSB reserves the right to approve or reject such refund request from Tour Member and the quantum of refund which may not equal to the amount paid by Tour Member.
- The decision by WWSB shall be final and conclusive.

10. Tour Members Responsibilities

- Passport
 - Tour Members are responsible to ensure that they possess a valid International Passport with at least a minimum validity of 6 months from the date of return.
 - The main page of the passport must be emailed or faxed to WWSB upon receiving the Tour Confirmation enabling WWSB to ensure accuracy of information when creating the flight reservations, issuance of tickets and other tour related documents.
 - Tour Members is also responsible to ensure that they are cleared of being blacklisted by Regulatory Bodies such as Inland Revenue, Banks, Insolvency Department and other bodies which may restrict Tour Member from traveling abroad. WWSB will not be responsible for any refund, change or deferment of travel resulted from such restrictions.
- Visa Application
 - Tour Members are encouraged to process their own visa. Where visa fees are included in the Tour Price, WWSB will assist in the application.
 - It is hereby agreed that WWSB shall not be held responsible or liable for any loss of passport due to any reason whatsoever including but not limited to negligence on the part of WWSB, its employees, agents and servants.
- Where the Visa application is rejected or delayed approval by the foreign mission, WWSB shall not be held liable or responsible for any refund over the Tour Price paid
- Travel Insurance
 - WWSB strongly advise all Tour Members to purchase travel insurance coverage for the duration of their tour through WWSB.
 - Travel insurance is mandatory as advised by Malaysian Travel & Tour Association. For the purpose of indemnification, in the event Tour Members already have insurance coverage or refuses to purchase insurance, Tour Member are required to sign a disclaimer statement to indemnify WWSB for any unfortunate circumstances that may arise while on tour. Such indemnity form will be provided by our Customer Services Department for Tour Members completion prior to the departure of the tour.
 - Tour Member may be denied travel in the event such indemnity form is not signed and returned. Where such denied travel occurs, WWSB is not liable to any refund or change of travel.

11. WWSB's Rights & Responsibilities

- WWSB and/or its associated agents act only as an agent for the transportation companies, hotel contractors and other principles. Tickets, vouchers and documents are issued subject to those terms and conditions under which these services are provided.
- Tour Members participating in any tour shall be at their own risk. WWSB and / or its associated agents, tour operators shall not be held liable to any person, as a result of any of the followings:
 - Inaccuracy, miss description or changes to any tour and its itinerary
 - Expenses due to delays or changes in transport services, sickness, weather, strikes, war, quarantine or other causes
 - Any damage, loss of baggage/s or other personal effects or accidents. It is the responsibility of the Tour Members to claim from their respective insurance
 - Deportation or refusal of entry of Tour Members by immigration Authorities due to possession of unlawful items or holding improper travel documents or any other causes which are considered as subversive by the local and foreign government concerned.
 - Difficult and uncooperative Tour Members whose act and conduct are unreasonable and detrimental to the enjoyment, interest, well-being and safety of the other Tour Members and the smooth-running of the tour in general will be dealt with by the Tour Manager. The Tour Manager may use his/her discretion and request the difficult Tour Member/s to leave the tour and The Tour Manager's her decision is final and conclusive. WWSB will not refund any uncompleted tour or part of the tour resulted from such dismissal.

12. Amendment to Tour itinerary by the Company

- Information in the brochures / flyers is correct to the best of WWSB's knowledge at the time of printing. WWSB makes reasonable effort to avoid changes in the itinerary and reserves the right to make changes at any time due to unforeseen circumstances, especially during peak periods or in the event of a force majeure.
- WWSB cannot guarantee that any item or amenities mentioned will always be available, especially where WWSB has no direct control over it.
- In the event of any inconsistency between the English version and the Malay translation of the information, the English version will prevail.

13. Use of Image, Photo and Video

- WWSB during the Group or Series Group Tour Overseas may take some photo, individual or group basis and/or, produce video recording/s, herein after referred to as "Marketing Materials" for the purpose of the followings but not limited to
- Website Marketing
 - Booklet or Flyers
 - Social Media Campaign including Facebook, Instagram, Blog
 - Electronic Media eg Television
- Tour Member hereby agree and give consent to WWSB for the use of such "Marketing Materials" that may portray their image and video recordings.

Acknowledgement

I, NRIC

on behalf or myself, my family and/or travellers, have read, understood and agreed to the contents of the Terms and Conditions for our travel on the 2023-2024.

..... Signature Date