

selamatbercuti.com 

5H4M

HA NOI + SAPA MT FANSIPAN

HANOI – SAPA – GUNUNG FANSIPAN
CAT CAT VILLAGE



FIESTA11
Melancong Mega

5H4M

HA NOI SAPA

MT FANSIPAN

HANOI – SAPA – GUNUNG FANSIPAN – CAT CAT VILLAGE

22 MAY 2024 13 DEC 2024

16 NOV 2024

HARI 1 KUALA LUMPUR - HANOI MOB/MM

Berkumpul di KLIA untuk menaiki penerbangan ke Hanoi.

- Lawatan ke **Temple of Literature** iaitu Universiti Kebangsaan pertama di Vietnam yang dibina pada tahun 1070.
- bergambar di **Hanoi Opera House** salah satu bangunan paling elegan bercirikan gothic dibina pada tahun 1911.
- Bersiar-siar sekitar **Hanoi Old Quarter** termasuk **Tasik Hoan Kiem**, **Huc Bridge** dan menyusuri 36 streets yang pesat serta singgah sebentar di **St Joseph's Cathedral**, gereja tertua di bandar ini yang dibina oleh pemerintah colonial perancis pada tahun 1886.

Bermalam di Ha Noi.

HARI 2 HA NOI - SAPA SP/MT/MM

Sarapan pagi dan daftar keluar hotel. Bertolak ke Sapa. Lawatan ke:

- Menyusuri **Lao Chai Village** iaitu lembah Muong Hoa dimana pelbagai kumpulan etnik seperti H'mong, Zay dan Red Dao akan ditemui menjual barangan tempatan seperti teh, buah – buahan dan snek tempatan. Menyaksikan bagaimana kehidupan seharian kaum **Black H'mong** serta kaum **Zay Village** of Lao Chai.

Bermalam di Sapa.



TASIK HOAN KIEM

HARI 3 SUN PLAZA GUNUNG FANSIPAN CAT CAT VILLAGE SP,MT,MM

Sarapan pagi di hotel.

Lawatan di **Sapa**:

- Menaiki **moutan train** yang terletak di Sun Plaza dimana rekabentuk luaran bangunan tersebut diinspirasi oleh bangunan – bangunan yang terdapat di Paris.
- Menaiki kereta kabel ke puncak gunung tertinggi semenanjung Indochina iaitu **Gunung Fansipan** yang terkenal dengan jolokan 'Roof of Indochina'.

- Kembali ke bandar untuk makan tengah hari dan lakukan perjalanan trekking singkat ke **Cat Cat Village** iaitu sebuah perkampungan kuno kumpulan etnik H'mong yang masih mengekalkan adat dan amalan yang unik.

Bermalam di Sapa.



THANG LONG WATER PUPPET

selamatbercuti.com
Managed by Wan Visions Sdn Bhd
011-4710-9999

FIESTA 11
Melancong Mega

HARI 4 SAPA - HANOI

SP/MT/MM

Sarapan pagi dan daftar keluar hotel. Bertolak ke Ha Noi.

Lawatan ke **Hanoi**:

- Sembahyang di **Masjid Al-Noor** iaitu satu-satunya masjid di Hanoi yang memuatkan seramai 300 orang.

Bermalam di Ha Noi



HARI 5 HANOI - KUALA LUMPUR

SP/MOB

Sarapan pagi dan daftar keluar hotel. Menaiki penerbangan pulang ke Kuala Lumpur



GUNUNG FANSIPAN



HOTEL PENGINAPAN

| LOKASI | BIL MALAM | NAMA HOTEL |
|--------|-----------|-----------------------------------|
| Hanoi | 2 | 3*Hotel Moon View atau setaraf |
| Sapa | 2 | 3*Hotel La Casa Sapa atau setaraf |

PENERBANGAN



| HARI | PESAWAT | SEKTOR | ETD | ETA |
|------|---------|-----------|------|------|
| 01 | MH 752 | KUL - HAN | 0930 | 1200 |
| 05 | MH 753 | HAN - KUL | 1300 | 1740 |

JADUAL HARGA

| TIER | ADULT SINGLE | ADULT TWIN | CHILD TWIN | CHILD W/ BED | CHILD NO BED |
|-----------|--------------|------------|------------|--------------|--------------|
| NORMAL | 3,590 | 3,190 | 3,190 | 2,790 | 2,490 |
| WE NORMAL | 3,540 | 3,140 | | | |
| PROMO | 3,290 | 2,890 | 2,890 | 2,490 | 2,190 |
| WE PROMO | 3,240 | 2,840 | | | |

PAKEJ TERMASUK

- Tiket penerbangan pergi-balik kelas ekonomi dan elauan bagasi – 20 kg seorang
- Penginapan 4 malam yang selesa di hotel bertaraf 3* (rujuk senarai hotel ditawarkan)
- Makanan sesuai Muslim seperti yang terdapat di dalam aturcara.
- Pengangkutan bas persiaran yang selesa dan lawatan seperti aturcara.
- Tiket masuk ke tempat lawatan: Mt Fansipan tiket pergi balik kereta kabel dan Mountain train ke Puncak Mt Fansipan
- Perkhidmatan pemandu pelancong yang berpengalaman.
- Tip kepada pemandu pelancong dan kapten bas persiaran.
- Diiringi ketua rombongan sekiranya kumpulan melebihi 15 orang.

PAKEJ TIDAK TERMASUK

- Insurans kembara (travel insurance) – sila hubungi kami bagi khidmat nasihat dan pembelian premium insurance kembara yang sesuai.
- Surcay tambahan kepada harga yang ditawarkan ketika waktu perayaan, puncak dan cuti sekolah (sekiranya ada dinyatakan di dalam waktu perlepasan)
- Servis tambahan di hotel seperti dobi, snek dan mini bar dan perkhidmatan porter sekiranya tidak disediakan.
- Makan minum, tiket lawatan dan lawatan lain selain dari yang dinyatakan di dalam aturcara.
- Bayaran tambahan bagi lebihan had bagasi yang dibawa.
- Perkara lain selain dari yang dinyatakan di dalam aturcara dan pakej termasuk.

LAIN LAIN :

Wan Vacation Sdn Bhd **berhak** melakukan sebarang perubahan pada aturcara perjalanan yang disebabkan oleh keadaan yang tidak dijangka, terutamanya semasa tempoh **'peak season'** atau dalam kes **'force majeure'**.

GROUP TOURS & SERIES GROUPS TERMS & CONDITIONS

The purchase of Group Tours & Series Group Tours offered by **Wan Vacation Sdn Bhd** branded as **selamatbercuti.com** ("WVSB") constitutes a contractual agreement between you (also referred to as "Tour Member") and WVSB, and represents your acceptance of WVSB's Terms & Conditions as outlined below.

Tour Member is required to carefully read and understand these conditions prior to confirm your booking. Tour Member warrants that you are authorized to accept WVSB's Terms & Conditions on your behalf and on behalf of all the passengers booked and confirmed by you and named in your tour confirmation. These Terms and Conditions are as follows: -

1. Tour or Package Price Includes

- Where applicable, a return Economy or Business Class Flight Air Ticket which is non-refundable and non-rewritable including Airport Taxes, Fuel Surcharges and other relevant charges imposed by relevant governmental authorities, unless specified otherwise.
- Accommodation and Meals as specified in the Tour Program.
- A child below the age of two (2) years old at the point of flight departure date, is classified as an infant and tour fare will be charged only for the air component or air fares plus relevant taxes, where applicable.
- The air component or air fares varies from airlines to airlines and will be quoted when requested.

2. Tour Price Excludes

- Exclusions from Tour Price varies from packages and products. These exclusions could be referred to the "Package Price Does Not Include" Section of each program. WVSB is only acting as an agency to collect these charges and therefore is subjected to the Terms and Conditions of the respective authorities.

3. Accommodation

- Accommodation is based on half twin share for adults unless Tour Member specifically requested for Single or Triple Occupancy.
- Child fare is based on either with or without extra bed in which case the extra bed may be an additional bed or a roll away as determined by the hotel in accordance to their policy which the Tour Member have agreed to concur.
- Child fare is for children aged from 02 – 11 years of age from the date of departure and will be sharing as a third person in a twin or double bed room of two (2) adults. In general, the age of the child as applied 2 – 11 years applies to most countries but however, where it differs, WVSB will notify the Tour Members through its general publication or Tour Program.
- Where a child is sharing a room with one (1) adult, such condition is deemed as the child fare being calculated as an adult rate or Child Twin Share Basis.
- Single Supplement charge will apply for Tour Member traveling alone in a group. Where requested by Tour Member, WVSB will assist to couple the Tour Member but shall not be responsible if such arrangement are not possible. Any cancellation of confirmed booking by Tour Member resulted from the inability to pair the Tour Member, cancellation charges as stipulated in clause 7 of this term will be enforced.
- Where the name of hotel is indicated in the tour program, WVSB shall endeavour to use its best effort to secure the specified hotel unless for reasons of unavailability or security, an alternate hotel within the same classification shall be confirmed. WVSB shall not be held liable for the change of hotel.

4. Request for Extension / Deviation

- Request for Extension & Deviation from the original flight planned or date of travel is subjected to the Airlines Ticket Restrictions, Terms & Conditions and the applicable charges or additional fares.
- Tour Members is to ensure that such request is made and agreed prior to the confirmation of tour booking.
- In the event the tour booking is made and deposits have been paid, the cancellation of the Tour Booking resulted from the failure to arrange the Extension and/or Deviation, the Cancellation Policy as per Section 7 of this Terms & Conditions shall apply.
- Any extension and / or deviation is at the request of the Tour Member shall be at the Tour Member's sole responsibility and WVSB shall not be held responsible for any inconvenience caused or additional cost incurred resulted from the extension and/or deviation.

5. Booking Fees

- WVSB may participate in Travel Fairs such as Matta Fairs and / or any other events organised by WVSB, the airlines or affiliates.
- A non-refundable booking fee will be collected during these events as scheduled below.
- The amount paid through Booking Fees would be lessen from the amount due for Deposit Payments.

| Products | Package Price (Per Person Basis) | Booking fees (Per Person Basis) |
|--------------------------------------|----------------------------------|---------------------------------|
| All Products (Except Air Tickets) | Below RM 5000 | RM 200 |
| | RM 5000 - RM 7000 | RM 250 |
| | RM 7000 and above | RM 300 |
| Air Tickets | Any amount | Full Payment |

6. Deposit & Full Tour Payments

- Tour Member must ensure that Deposits are paid upon receiving the Tour Confirmation and in accordance to the schedule below.
- Deposits & Full Payments is non-refundable unless cancelled in accordance to the schedule and period as per clause 7.

| Package Price | Deposit | Payable Deadline | Full Payment Deadlines | Refund | Admin Charges |
|-------------------|---------|--|---|----------|---------------|
| Below RM 1999 | RM500 | 5 working days after booking is confirmed 2. | Full payment deadline is minimum 45 days before departure. Confirmation within 45 days before departure, full payment deadline is 3 days after booking is confirmed | RM 250 | RM 250 |
| RM 2000 – RM 3999 | RM700 | | | RM 350 | RM 350 |
| RM 4000 – RM 5999 | RM1,000 | | | RM 500 | RM 500 |
| RM 6000 – RM 7999 | RM1,500 | | | RM 750 | RM 750 |
| RM 8000 & Above | RM2,000 | | | RM 1,000 | RM 1,000 |

7. Cancellation, Cancellation Fees & Refunds

- Cancellation of Tour Booking could arise under the following circumstances :
 - By failure to abide to the stipulated full payment deadline imposed by WVSB as per clause 6 of this Terms and Conditions.
 - By Tour Member.

Notice for cancellation of Tour Booking by Tour Member must be made in writing or email to avoid any miscommunication. The date where the notice is received by WVSB will be the basis for the calculation of penalty charges.
- In the event if cancellation is done 60 days or more before the departure date, the deposit will be refunded less the stipulated administrative charges. (Please refer item 6 referenced to the Admin Charges)
- Where refund is eligible, the processing period by WVSB will be within 60 days from the date of the refund request.
- All deposits and full payments made are non-refundable beyond the Cancellation Period. Exceptions are as follows.
 - Death
 - Hospitalization
 - Medical Reasons – Accompanied by Letter from Hospital (Letters from General Practitioners are not acceptable)
- Exceptions as per Clause 7(d) is subjected to the sole approval from WVSB which highly depended on the airlines and relevant suppliers and such refund, if approved, may differ from the amount Tour Member have paid.

| Period | Cancellation Charges | Notes |
|------------------------------------|-----------------------|---|
| 60 days or more prior to departure | Refund of Deposit | Refund subject to the applicable administration fees. |
| 45 – 60 days before departure | Forfeiture of deposit | n/a |
| 21 – 44 days before departure | 50% of tour fare | |
| 15 – 20 days before departure | 75% of the tour fare | |
| Below 15 days before departure | 100% of the tour fare | |

8. Flight Timing and On Time Performance

- Flight timings and schedules are not guaranteed and do not form part of the contract. All flight schedules is subjected to change or cancellation by the Airlines or Regulatory Body of the country. WVSB shall use its best effort to re arrange the Tour or flight enabling the Tour Member to proceed with the Tour.
- Pursuance to item 8(a), WVSB shall not be held liable or responsible for any cancellation or additional charges resulted from such change or cancellation of the flight schedule by the Airline or Regulatory Body.

9. Cancellation of Groups & Series Groups Tours and Its Effects

- Cancellation of the entire Group or Series Tours is possible by either WVSB and / or the Tour Member. Details that encompass such cancellation are as follows.
 - Force Majeure - Act of God & War.
 - Strike, Riot, Civil War or Coup
 - Insufficient number of passengers to form a minimum group size of 20 passengers.
- Further to Clause 9 (a) (i) and (ii), it is agreed that the cancellation of Group or Series Groups will be dependent on the official notices issued for travel restriction by The Malaysian Ministry of Foreign Affairs (herein referred to as "Wisma Putra").
- Further to Clause 9 (b), upon the confirmation and the issuance of the notice by Wisma Putra, WVSB shall offer the Tour Member an alternate destination or process for refund. Where the Tour Member opted for Refund, it is hereby agreed that the processing time for such refund will be within 60 days.
- Cancellation of Group or Series Group further to Clause 9 (a) (iii), WVSB shall refund to Tour Member the Tour Price Paid.
- If the cancellation is being requested by Tour Member for incidents occurred as per Clause 9 (a) (i) and (ii) without the official travel restriction notification issued by Wisma Putra, WVSB reserves the right to approve or reject such refund request from Tour Member and the quantum of refund which may not equal to the amount paid by Tour Member.
- The decision by WVSB shall be final and conclusive.

10. Tour Members Responsibilities

- Passport
 - Tour Members are responsible to ensure that they possess a valid International Passport with at least a minimum validity of 6 months from the date of return.
 - The main page of the passport must be emailed or faxed to WVSB upon receiving the Tour Confirmation enabling WVSB to ensure accuracy of information when creating the flight reservations, issuance of tickets and other tour related documents.
 - Tour Members is also responsible to ensure that they are cleared of being blacklisted by Regulatory Bodies such as Inland Revenue, Banks, Insolvency Department and other bodies which may restrict Tour Member from traveling abroad. WVSB will not be responsible for any refund, change or deferment of travel resulted from such restrictions.
- Visa Application
 - Tour Members are encouraged to process their own visa. Where visa fees are included in the Tour Price, WVSB will assist in the application.
 - It is hereby agreed that WVSB shall not be held responsible or liable for any loss of passport due to any reason whatsoever including but not limited to negligence on the part of WVSB, its employees, agents and servants.
- Where the Visa application is rejected or delayed approval by the foreign mission, WVSB shall not be held liable or responsible for any refund over the Tour Price paid
- Travel Insurance
 - WVSB strongly advise all Tour Members to purchase travel insurance coverage for the duration of their tour through WVSB.
 - Travel insurance is mandatory as advised by Malaysian Travel & Tour Association. For the purpose of indemnification, in the event Tour Members already have insurance coverage or refuses to purchase insurance, Tour Member are required to sign a disclaimer statement to indemnify WVSB for any unfortunate circumstances that may arise while on tour. Such indemnity form will be provided by our Customer Services Department for Tour Members completion prior to the departure of the tour.
 - Tour Member may be denied travel in the event such indemnity form is not signed and returned. Where such denied travel occurs, WVSB is not liable to any refund or change of travel.

11. WVSB's Rights & Responsibilities

- WVSB and/or its associated agents act only as an agent for the transportation companies, hotel contractors and other principles. Tickets, vouchers and documents are issued subject to those terms and conditions under which these services are provided.
- Tour Members participating in any tour shall be at their own risk. WVSB and / or its associated agents, tour operators shall not be held liable to any person, as a result of any of the followings:
 - Inaccuracy, miss description or changes to any tour and its itinerary
 - Expenses due to delays or changes in transport services, sickness, weather, strikes, war, quarantine or other causes
 - Any damage, loss of baggage/s or other personal effects or accidents. It is the responsibility of the Tour Members to claim from their respective insurance
 - Deportation or refusal of entry of Tour Members by immigration Authorities due to possession of unlawful items or holding improper travel documents or any other causes which are considered as subversive by the local and foreign government concerned.
 - Difficult and uncooperative Tour Members whose act and conduct are unreasonable and detrimental to the enjoyment, interest, well-being and safety of the other Tour Members and the smooth-running of the tour in general will be dealt with by the Tour Manager. The Tour Manager may use his/her discretion and request the difficult Tour Member/s to leave the tour and The Tour Manager's her decision is final and conclusive. WVSB will not refund any uncompleted tour or part of the tour resulted from such dismissal.

12. Amendment to Tour itinerary by the Company

- Information in the brochures / flyers is correct to the best of WVSB's knowledge at the time of printing. WVSB makes reasonable effort to avoid changes in the itinerary and reserves the right to make changes at any time due to unforeseen circumstances, especially during peak periods or in the event of a force majeure.
- WVSB cannot guarantee that any item or amenities mentioned will always be available, especially where WVSB has no direct control over it.
- In the event of any inconsistency between the English version and the Malay translation of the information, the English version will prevail.

13. Use of Image, Photo and Video

- WVSB during the Group or Series Group Tour Overseas may take some photo, individual or group basis and/or, produce video recording/s, herein after referred to as "Marketing Materials" for the purpose of the followings but not limited to
- Website Marketing
 - Booklet or Flyers
 - Social Media Campaign including Facebook, Instagram, Blog
 - Electronic Media eg Television
- Tour Member hereby agree and give consent to WVSB for the use of such "Marketing Materials" that may portray their image and video recordings.

Acknowledgement

I, NRIC

on behalf or myself, my family and/or travellers, have read, understood and agreed to the contents of the Terms and Conditions for our travel on the 2023-2024.

..... Signature Date